



Agent Portal Quick Reference Guide

September 2015



Agent Portal

This Quick Reference Guide is designed to help Agents navigate the features of the new Agent Portal. The Agent Portal is only available to Agents. kynectors continue to have access to their same dashboard. To access this guide and additional training materials available to Agents, visit the TRIS site at <http://tris.eku.edu/khbe/default.aspx>.

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Agent Portal

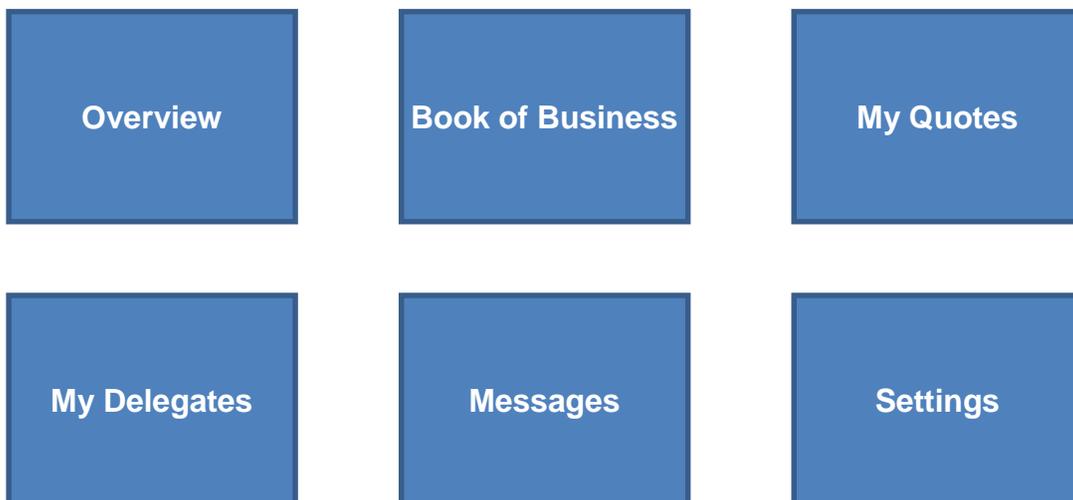
1. Agent Portal Overview

The Agent Portal is the portal that you access when you sign into kynect using your Kentucky Online Gateway (KOG) credentials. This portal provides Agents with the ability to search for and view client information, initiate new client applications, and manage day-to-day business.

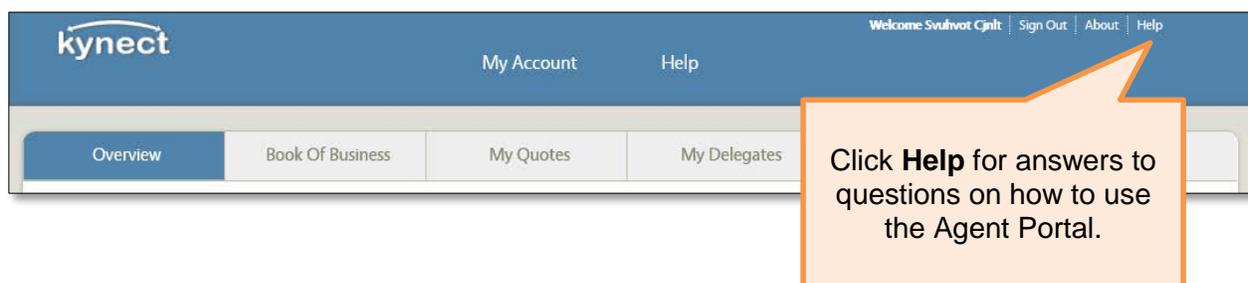
As of August 2015, the Agent Portal has been completely revamped. In addition to a new look, the Agent Portal now provides Agents with increased search capabilities, basic and advanced proposal options, prospective client tracking, an Agent Delegate feature, and access to additional links and resources.

These updates provide Agents with greater functionality, making it easier for them to take care of their business and focus on the individuals they are helping.

The following pages in this guide are organized by the different tabs of the Agent Portal:



All Agents also have access to Online Help throughout the module for answers to their questions. Online Help is located in the upper right-hand corner of each screen:



Agent Portal

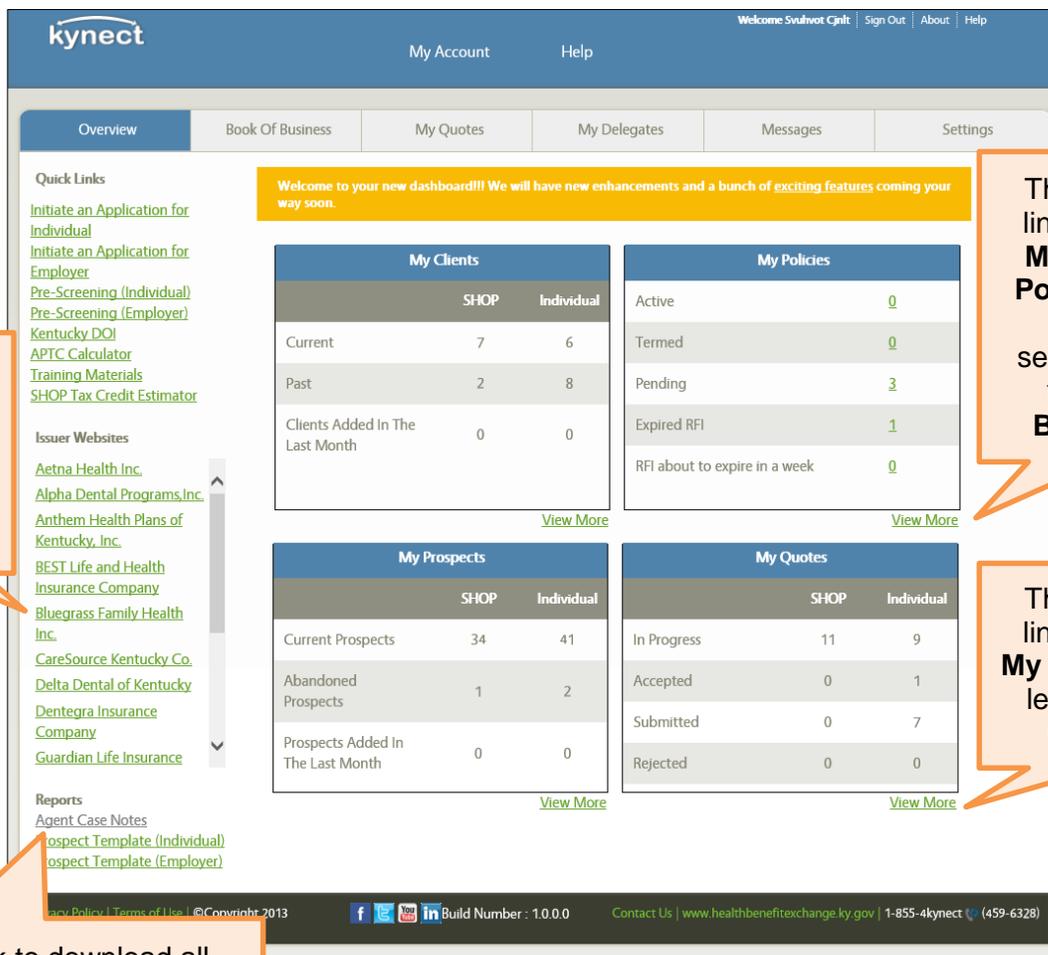
2. Overview Tab

The **Agent Portal Dashboard** screen is the landing page that appears when you sign into kynect using your Kentucky Online Gateway (KOG) credentials. This screen is on the **Overview** tab.

You will notice that this screen looks very different from the previous landing page. Most notably are the four main sections in the middle of the screen and the bar along the top with new tabs.

The first three new sections on the screen are the **My Clients**, **My Policies**, and **My Prospects** sections. These sections include information on current, potential, and past clients. The fourth section is the **My Quotes** section. This section displays information on the proposals that you have created for your clients, including those that are **Accepted**, **In Progress**, and **Submitted**.

When you click on the **View More** link beneath any of these sections, you are taken to screens that provide additional information related to that particular section.



New links have been added along the left-hand navigation.

The View More link beneath the My Clients, My Policies, and My Prospects sections leads to the Book of Business tab.

The View More link beneath the My Quotes section leads to the My Quotes tab.

Click to download all Agent Case Notes that you have created for your clients to Excel

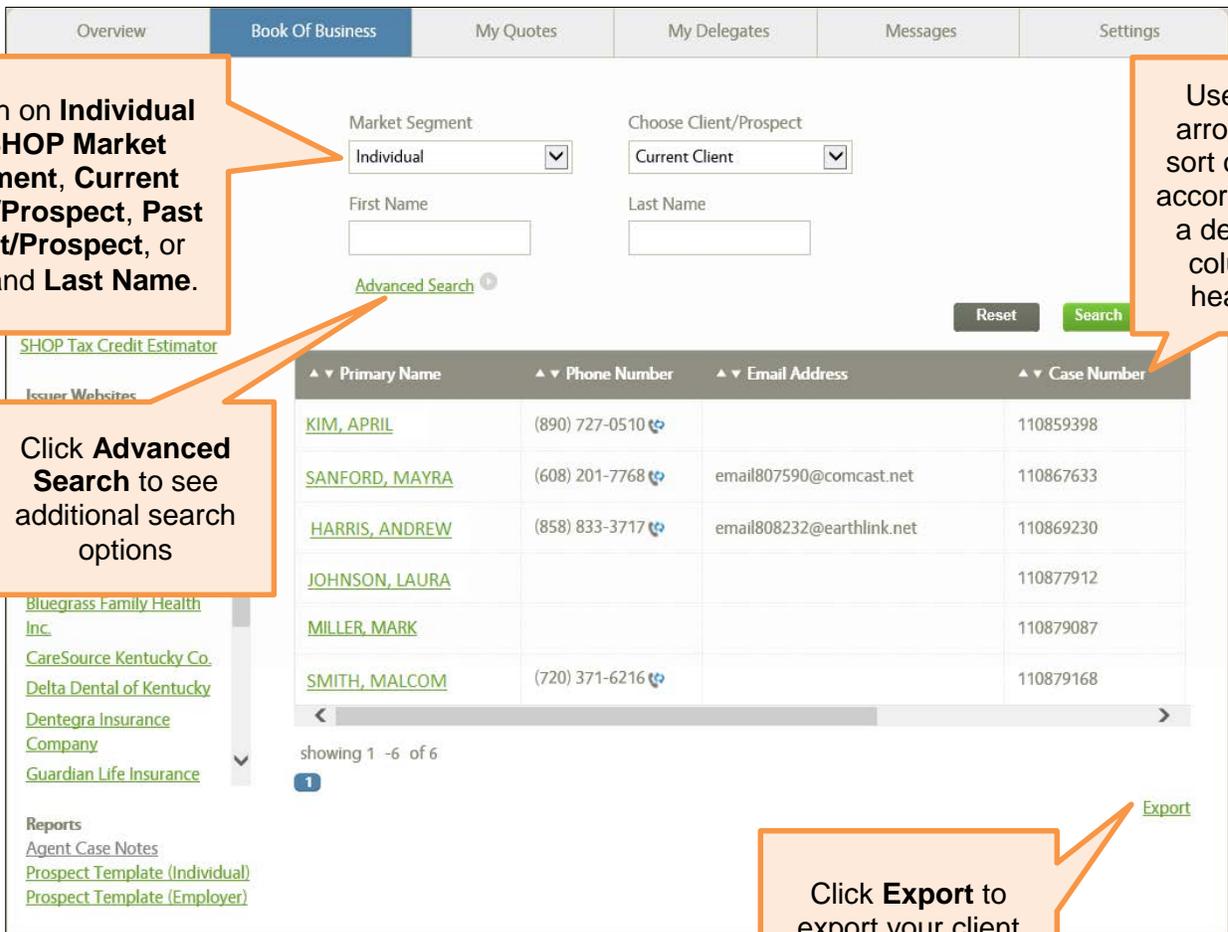
3. Book of Business Tab

My Clients

The **Book of Business** tab builds upon what was previously the **Search for Your Customers** feature. Depending on the **View More** link that you click, you will see a different view that is customized according to the clients in that section and provides you with the ability to search on specific client criteria.

When you click on the **View More** link underneath the **My Clients** section, you are taken to the below screen in the **Book of Business** tab. This screen is also the view that you see when you click directly on the **Book of Business** tab along the upper navigation. This screen provides you with information on clients that have submitted an application and created a case in kynect. This includes both current and past Individual and SHOP Market clients.

On this screen, you can use basic and advanced search features. You can also sort these clients according to the column headers and export the list to Excel.



The screenshot shows the 'Book of Business' tab with a navigation bar at the top containing 'Overview', 'Book Of Business', 'My Quotes', 'My Delegates', 'Messages', and 'Settings'. Below the navigation bar are search filters for 'Market Segment' (set to 'Individual'), 'Choose Client/Prospect' (set to 'Current Client'), 'First Name', and 'Last Name'. There is an 'Advanced Search' link, a 'Reset' button, and a 'Search' button. A table of clients is displayed with columns for 'Primary Name', 'Phone Number', 'Email Address', and 'Case Number'. The table contains six rows of client data. At the bottom right, there is an 'Export' link. Callout boxes provide instructions: one points to the search filters, another to the 'Advanced Search' link, a third to the column headers, and a fourth to the 'Export' link.

Search on Individual or SHOP Market Segment, Current Client/Prospect, Past Client/Prospect, or First and Last Name.

Use the arrows to sort clients according to a desired column header

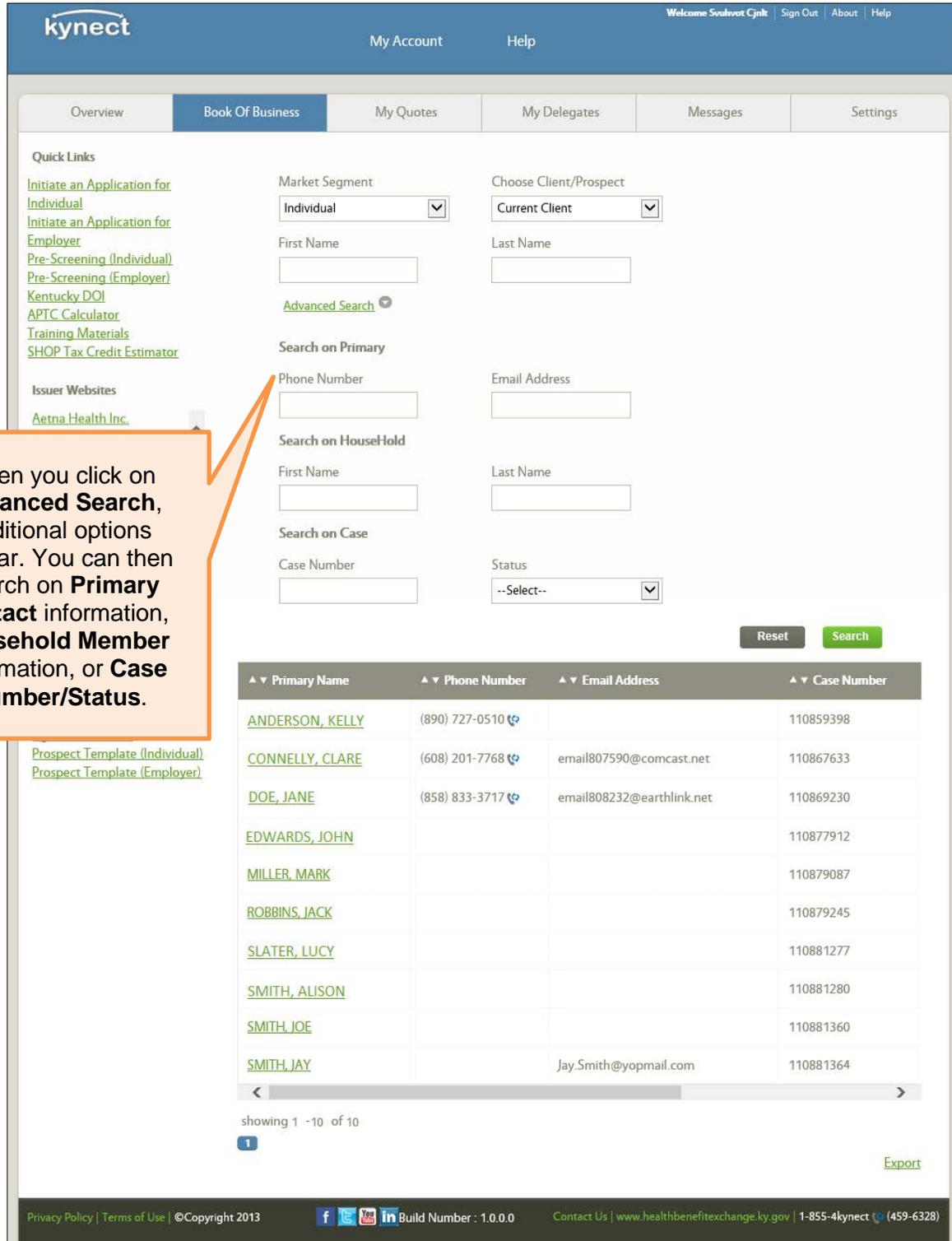
Click Advanced Search to see additional search options

Click Export to export your client list to Excel

Primary Name	Phone Number	Email Address	Case Number
KIM, APRIL	(890) 727-0510		110859398
SANFORD, MAYRA	(608) 201-7768	email807590@comcast.net	110867633
HARRIS, ANDREW	(858) 833-3717	email808232@earthlink.net	110869230
JOHNSON, LAURA			110877912
MILLER, MARK			110879087
SMITH, MALCOM	(720) 371-6216		110879168

Agent Portal

Advanced Search



Quick Links

- [Initiate an Application for Individual](#)
- [Initiate an Application for Employer](#)
- [Pre-Screening \(Individual\)](#)
- [Pre-Screening \(Employer\)](#)
- [Kentucky DOI](#)
- [APTC Calculator](#)
- [Training Materials](#)
- [SHOP Tax Credit Estimator](#)

Issuer Websites

- [Aetna Health Inc.](#)

Market Segment:

Choose Client/Prospect:

First Name:

Last Name:

[Advanced Search](#)

Search on Primary

Phone Number:

Email Address:

Search on Household

First Name:

Last Name:

Search on Case

Case Number:

Status:

Primary Name	Phone Number	Email Address	Case Number
ANDERSON, KELLY	(890) 727-0510		110859398
CONNELLY, CLARE	(608) 201-7768	email807590@comcast.net	110867633
DOE, JANE	(858) 833-3717	email808232@earthlink.net	110869230
EDWARDS, JOHN			110877912
MILLER, MARK			110879087
ROBBINS, JACK			110879245
SLATER, LUCY			110881277
SMITH, ALISON			110881280
SMITH, JOE			110881360
SMITH, JAY		Jay.Smith@yopmail.com	110881364

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When you click on **Advanced Search**, additional options appear. You can then search on **Primary Contact** information, **Household Member** information, or **Case Number/Status**.

Agent Portal

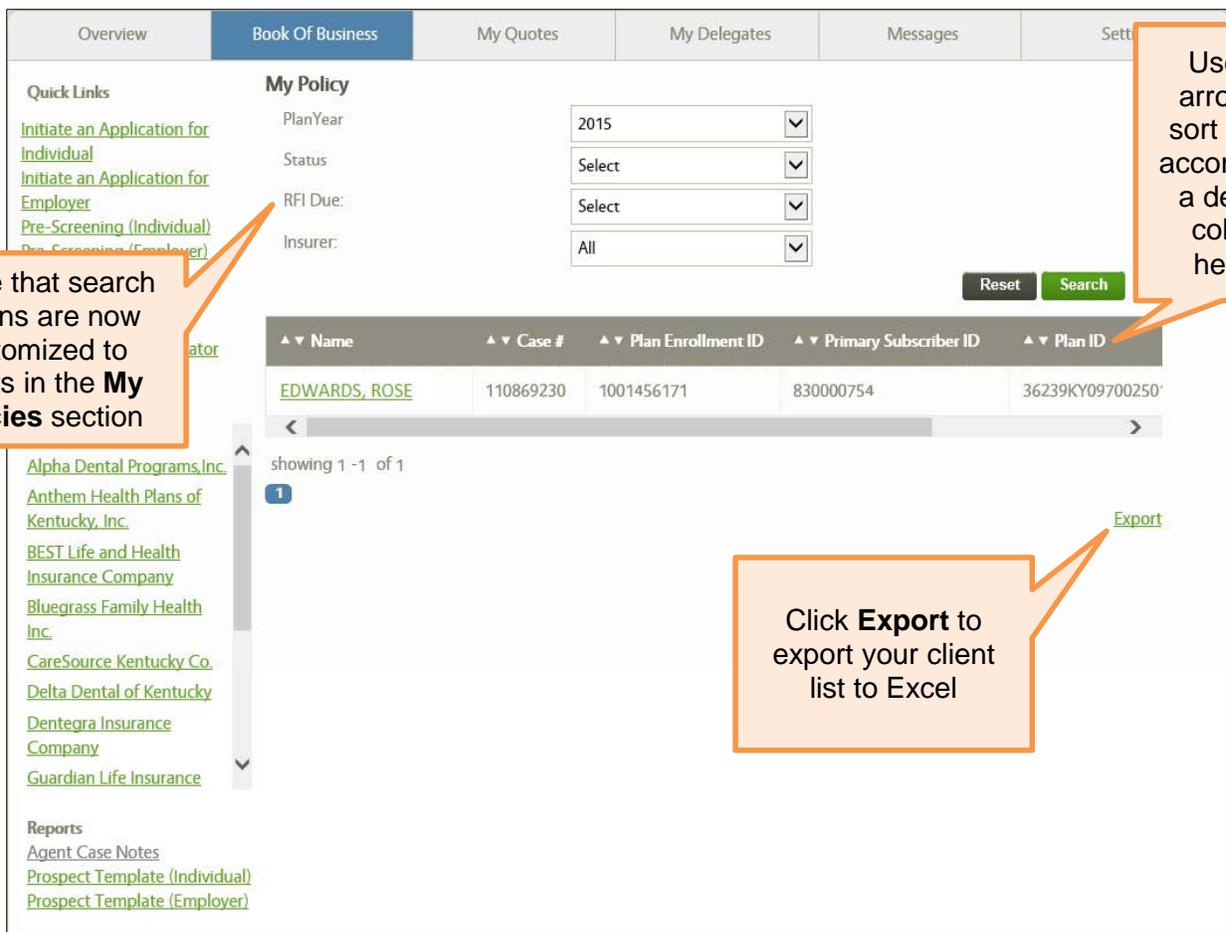
My Policies

When you click on the **View More** link underneath the **My Policies** section, you are taken to the below screen in the **Book of Business** tab. Note that this screen looks different than the screen that you saw when you clicked on **View More** underneath the **My Clients** section.

The **My Policies** section provides you with information on clients that have completed their applications, received their eligibility determinations, and enrolled in coverage. This includes active, terminated, and pending clients, as well as those who need to complete a Request for Information.

During Open Enrollment, you can also view information on clients that will be passively renewed into their same plan, clients that need to actively review and renew their coverage, and clients with enrollments that will be terminated.

As before, you can use the below screen on the **Book of Business** tab to search, sort, and export policy clients.



The screenshot shows the 'My Policy' section in the 'Book of Business' tab. It includes a 'Quick Links' sidebar with options like 'Initiate an Application for Individual' and 'Pre-Screening (Individual)'. The main area has filters for Plan Year (2015), Status (Select), RFI Due (Select), and Insurer (All). Below these are search and reset buttons. A table lists client information with columns for Name, Case #, Plan Enrollment ID, Primary Subscriber ID, and Plan ID. An 'Export' button is visible at the bottom right of the table area.

Notice that search options are now customized to clients in the **My Policies** section

Use the arrows to sort clients according to a desired column header

Click **Export** to export your client list to Excel

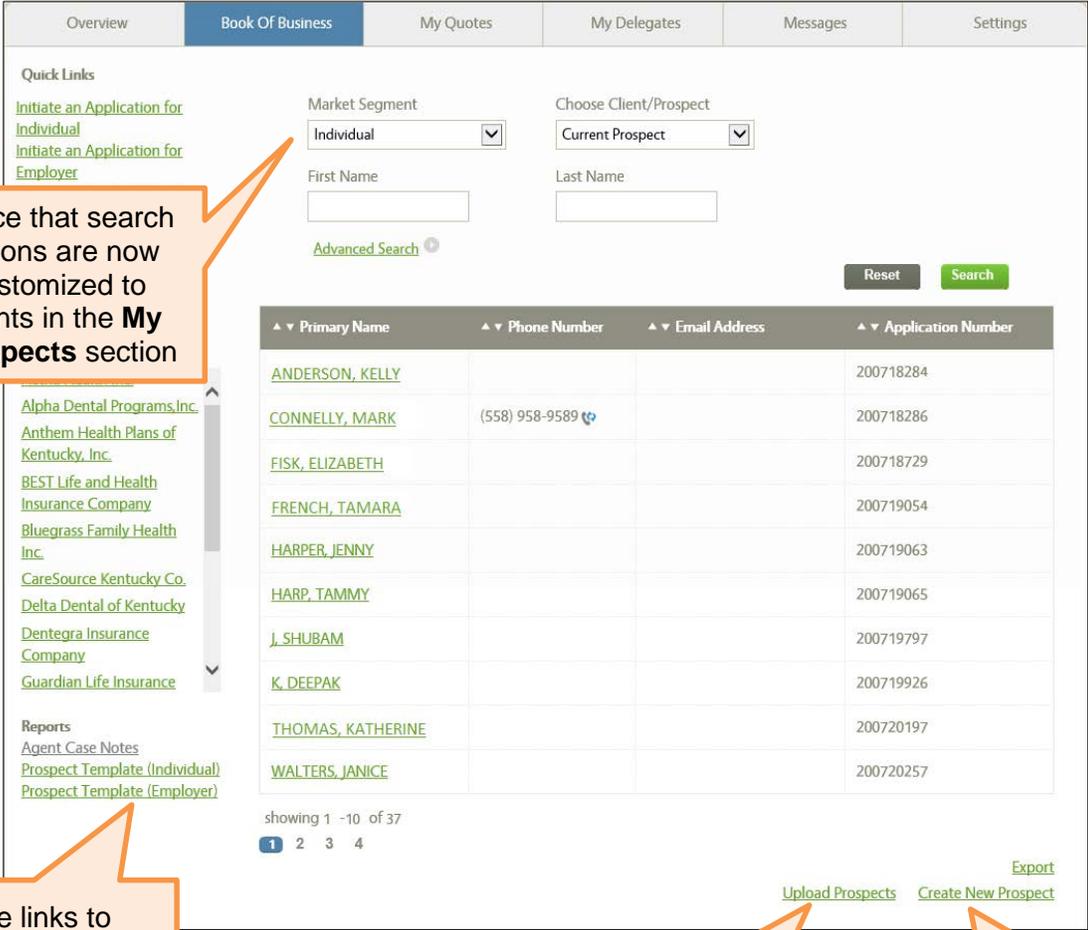
Agent Portal

My Prospects

When you click on the **View More** link underneath the **My Prospects** section, you are taken to the below screen in the **Book of Business** tab. Note that this screen again looks different compared to the other screens that you have seen when you have clicked on **View More**.

The **My Prospects** section includes both clients that have initiated an application with you and clients that you are currently tracking through the use of a prospect template. This feature makes it easier for you to manage all current and prospective opportunities with clients.

As before, you can use the below screen on the **Book of Business** tab to search, sort, and export prospective clients. You can also upload multiple prospects at once using the **Upload Prospects** link or add prospects one-by-one using the **Create New Prospect** link.



Quick Links

- [Initiate an Application for Individual](#)
- [Initiate an Application for Employer](#)

Market Segment:

Choose Client/Prospect:

First Name:

Last Name:

[Advanced Search](#)

Primary Name	Phone Number	Email Address	Application Number
ANDERSON, KELLY			200718284
CONNELLY, MARK	(558) 958-9589		200718286
FISK, ELIZABETH			200718729
FRENCH, TAMARA			200719054
HARPER, JENNY			200719063
HARP, TAMMY			200719065
J, SHUBAM			200719797
K, DEEPAK			200719926
THOMAS, KATHERINE			200720197
WALTERS, JANICE			200720257

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[Export](#)

[Upload Prospects](#) [Create New Prospect](#)

Notice that search options are now customized to clients in the **My Prospects** section

Click the links to download **Prospect Templates** to enter prospects into an Excel spreadsheet

Click **Upload Prospects** to upload multiple prospects

Click **Create New Prospect** to add prospects one-by-one

Agent Portal

Adding Prospects to the Agent Portal

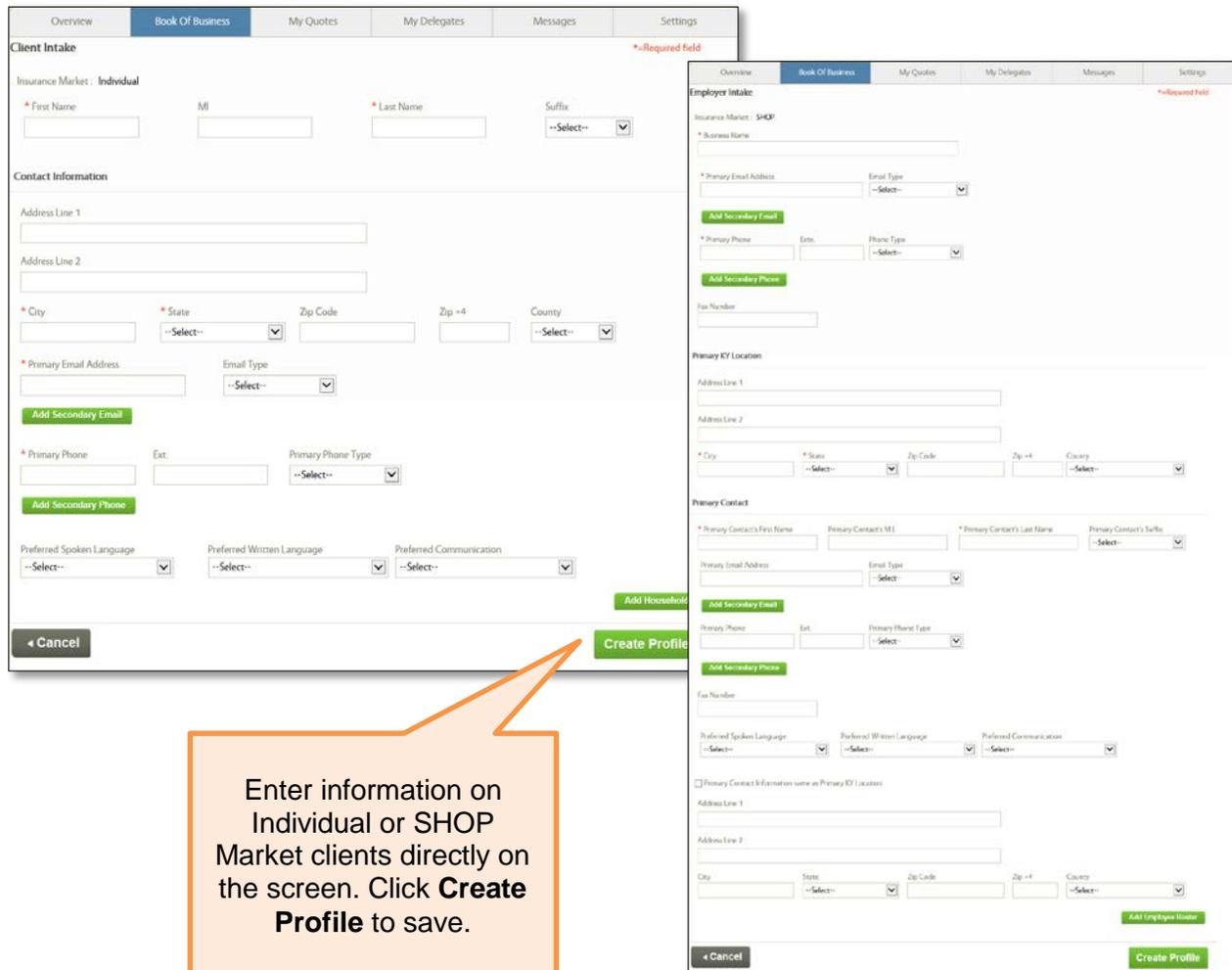
There are two ways that you can enter clients that have not yet initiated an application into the Agent Portal:

1. Use and upload an Excel prospect template
2. Enter client information directly on the screen

The first option, using and uploading an Excel prospect template, allows you to enter multiple prospective clients into the Agent Portal at the same time. The second option, entering the client information directly on the screen, allows you to enter prospective clients into the Agent Portal one at a time. Both options are available for Individual and SHOP Market prospective clients.

If the client that you have entered decides to initiate an application, you can transfer the profile information directly to the application. You can then edit the information if needed or continue on with the application process.

Below are the screens that you see when you enter prospective Individual or SHOP Market client information directly into the Agent Portal.



The image displays two screenshots of the Agent Portal's client intake forms. The left screenshot is for 'Client Intake' (Individual market) and the right is for 'Employer Intake' (SHOP market). Both forms have a navigation bar at the top with tabs: Overview, Book Of Business, My Quotes, My Delegates, Messages, and Settings. The 'Client Intake' form includes fields for Insurance Market (Individual), First Name, MI, Last Name, Suffix, Contact Information (Address Line 1, Address Line 2, City, State, Zip Code, Zip +4, County, Primary Email Address, Email Type, Primary Phone, Ext, Primary Phone Type), Preferred Spoken Language, Preferred Written Language, and Preferred Communication. The 'Employer Intake' form includes fields for Insurance Market (SHOP), Business Name, Primary Email Address, Email Type, Primary Phone, Ext, Primary Phone Type, Tax Number, Primary KY Location (Address Line 1, Address Line 2, City, State, Zip Code, Zip +4, County), Primary Contact (First Name, MI, Last Name, Suffix, Primary Email Address, Email Type, Primary Phone, Ext, Primary Phone Type), Preferred Spoken Language, Preferred Written Language, Preferred Communication, and a checkbox for 'Primary Contact Information same as Primary KY Location'. Both forms have 'Add Secondary Email' and 'Add Secondary Phone' buttons. A callout box with an orange border and a speech bubble points to the 'Create Profile' button on both forms, containing the text: 'Enter information on Individual or SHOP Market clients directly on the screen. Click **Create Profile** to save.'

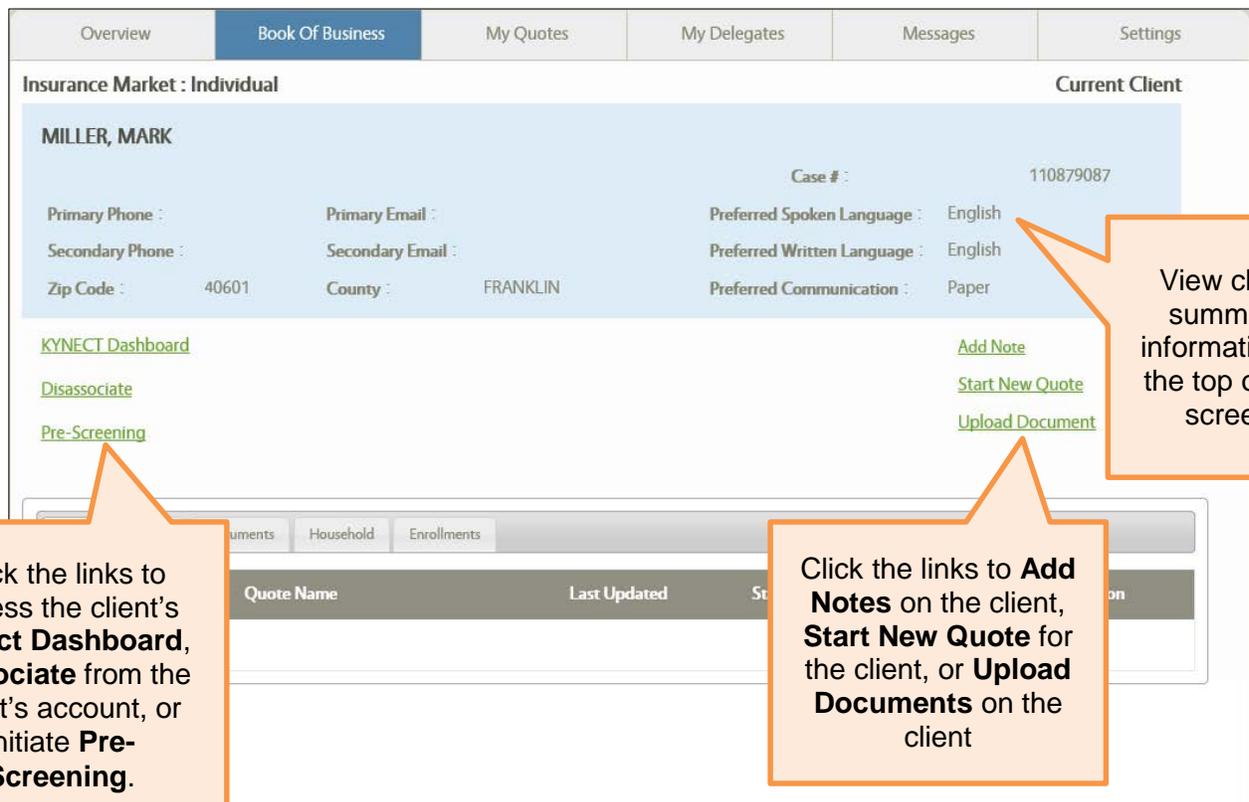
Agent Portal

Client Profile Screen

When you click on the name of a client, a new **Client Profile** screen displays. This screen provides a summary of information about the selected client, such as **Zip Code**, **County**, and **Primary** and **Secondary Contact** information.

From the **Client Profile** screen, you can then take a variety of actions. While actions for Individual and SHOP Market clients differ, some of these actions include:

- **Access the kynect Dashboard** – access Individual or Employer Dashboards
- **Add client notes and documents** – add case notes for clients or upload client documents
- **Generate proposals for the client** – initiate Individual Advanced Quotes, Employer Quick Group Estimates, or Employer Advanced Quotes
- **Initiate Pre-Screening** – access the Pre-Screening Tool to view potential eligibility and plan options
- **Dissociate from the client’s account** – remove yourself as the Agent of Record on a client’s account



The screenshot displays the 'Client Profile' screen for 'MILLER, MARK'. The top navigation bar includes 'Overview', 'Book Of Business' (selected), 'My Quotes', 'My Delegates', 'Messages', and 'Settings'. The client's name 'MILLER, MARK' is prominently displayed. Below the name, the 'Case #' is 110879087. Contact information includes Primary and Secondary Phone and Email, Zip Code (40601), and County (FRANKLIN). Language and communication preferences are also listed. At the bottom, there are links for 'KYNECT Dashboard', 'Disassociate', 'Pre-Screening', 'Add Note', 'Start New Quote', and 'Upload Document'. Three callout boxes provide instructions: one on the left points to the dashboard, disassociate, and pre-screening links; one on the right points to the 'Add Note', 'Start New Quote', and 'Upload Document' links; and one on the far right points to the client's name and case number.

Click the links to access the client’s **kynect Dashboard**, **Disassociate** from the client’s account, or initiate **Pre-Screening**.

Click the links to **Add Notes** on the client, **Start New Quote** for the client, or **Upload Documents** on the client

View client summary information at the top of the screen

Agent Portal

4. My Quotes Tab

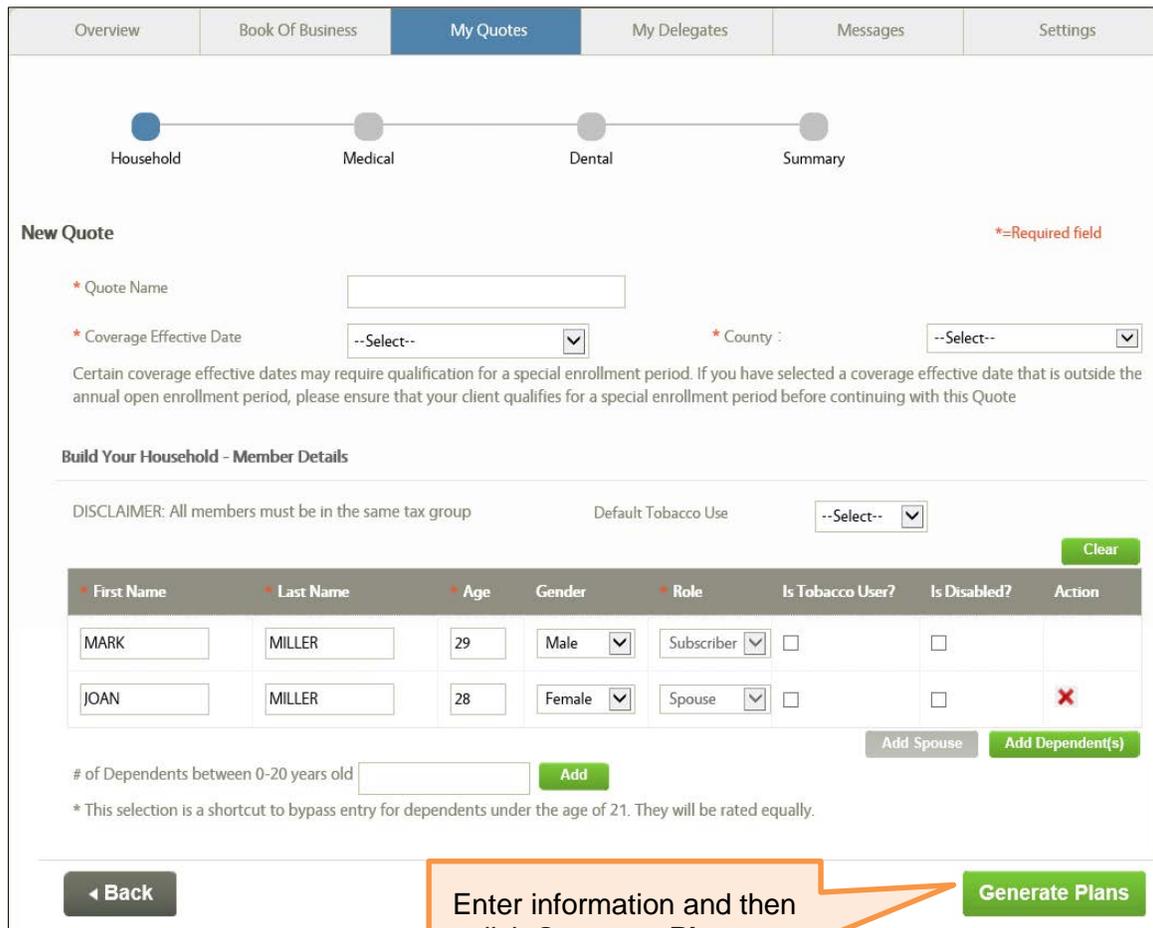
The **My Quotes** tab allows you to track quotes or proposals that you have created for your clients. Proposals are initiated from the **Client Profile** screen. There are three types of proposals that you can generate:

1. Individual Advanced Quote
2. Quick Group Estimate for Employers
3. Employer Advanced Quote

You follow the same process when creating each of the different types of proposals:

1. Click on the desired quote type from the **Client Profile** screen.
2. Fill in the information about the individual or the employer. This can be basic or advanced information depending on the proposal you select.
3. You can then go shopping for medical or dental options based on the information you input.
4. Finally, you receive a summary on the proposal that you can download as a PDF or that you can send directly to the client through kynect.

Below is the screen where you begin to enter information for an **Individual Advanced Quote**.



New Quote **=Required field

* Quote Name

* Coverage Effective Date * County :

Certain coverage effective dates may require qualification for a special enrollment period. If you have selected a coverage effective date that is outside the annual open enrollment period, please ensure that your client qualifies for a special enrollment period before continuing with this Quote

Build Your Household - Member Details

DISCLAIMER: All members must be in the same tax group Default Tobacco Use

* First Name	* Last Name	* Age	Gender	* Role	Is Tobacco User?	Is Disabled?	Action
<input type="text" value="MARK"/>	<input type="text" value="MILLER"/>	<input type="text" value="29"/>	Male <input type="text"/>	Subscriber <input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="text" value="JOAN"/>	<input type="text" value="MILLER"/>	<input type="text" value="28"/>	Female <input type="text"/>	Spouse <input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	✖

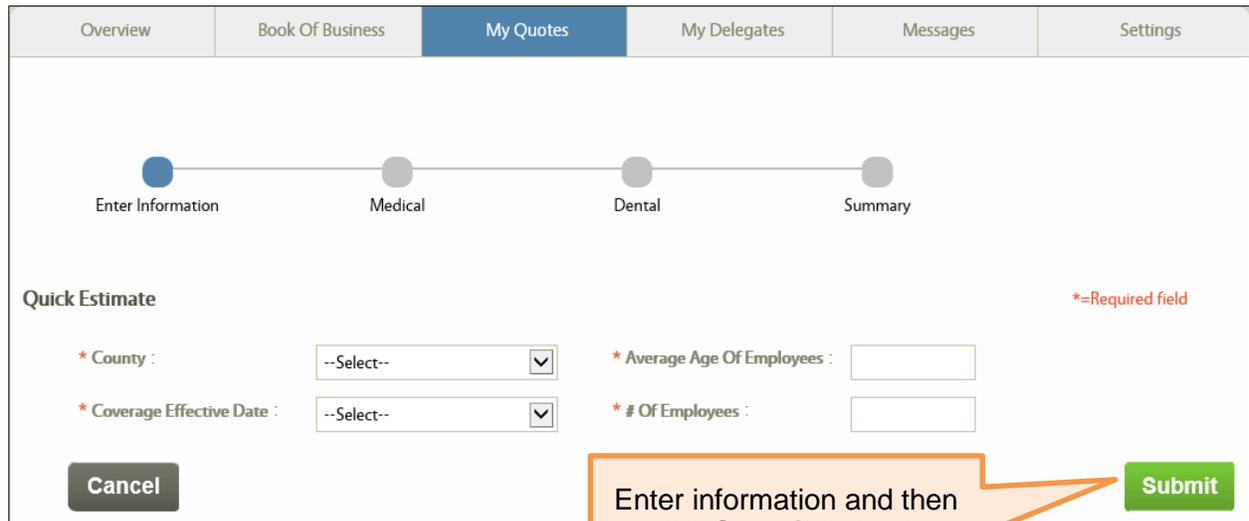
of Dependents between 0-20 years old

* This selection is a shortcut to bypass entry for dependents under the age of 21. They will be rated equally.

Enter information and then click **Generate Plans** to begin looking at medical and dental plan options

Agent Portal

Below is the screen where you begin to enter information for an **Employer Quick Group Estimate**.



Overview Book Of Business **My Quotes** My Delegates Messages Settings

Enter Information Medical Dental Summary

Quick Estimate *=-Required field

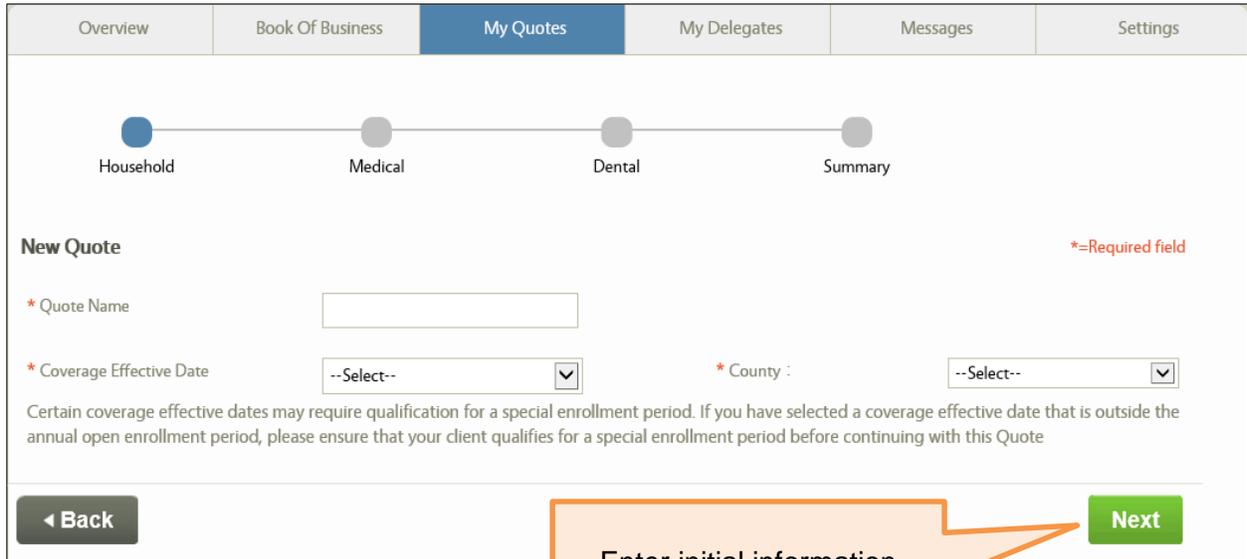
* County : --Select--
* Coverage Effective Date : --Select--
* Average Age Of Employees :
* # Of Employees :

Cancel Submit

Enter information and then click **Submit** to begin looking at medical and dental plan options

Agent Portal

Below are the screens where you begin to enter information for an **Employer Detailed Household Estimate**.



Overview Book Of Business **My Quotes** My Delegates Messages Settings

Household Medical Dental Summary

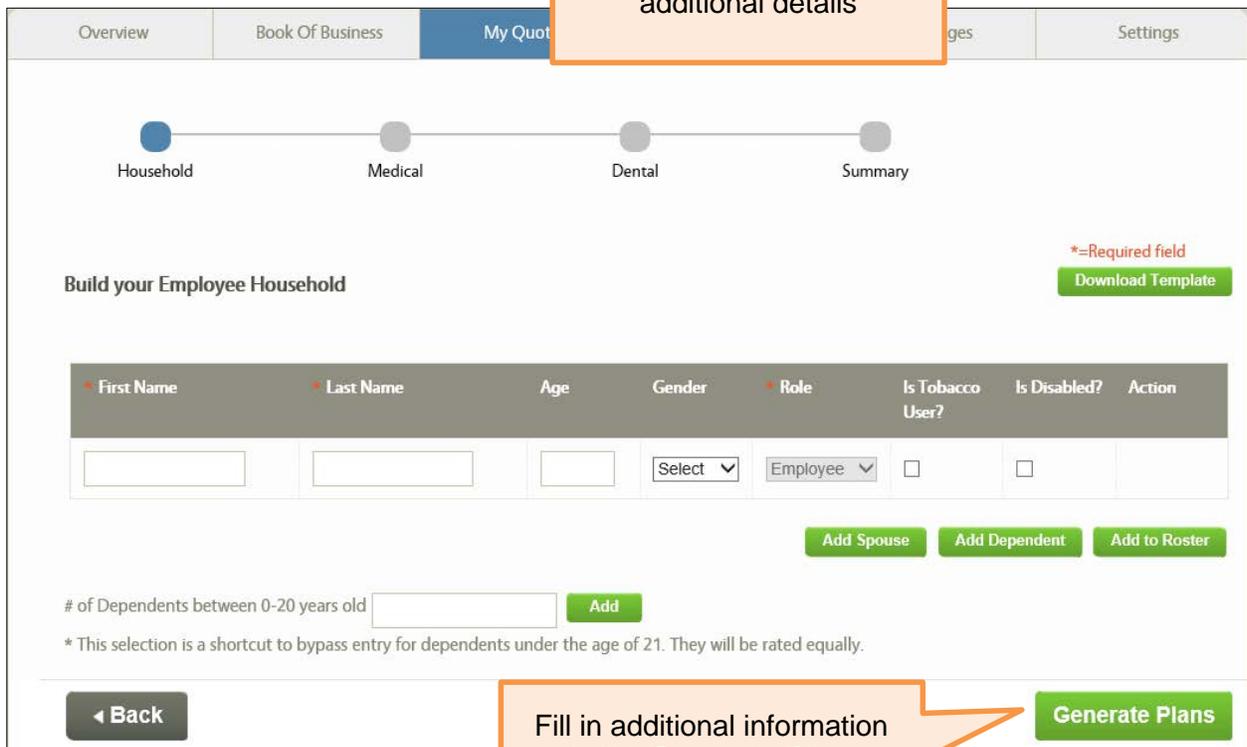
New Quote *-=Required field

* Quote Name

* Coverage Effective Date * County :

Certain coverage effective dates may require qualification for a special enrollment period. If you have selected a coverage effective date that is outside the annual open enrollment period, please ensure that your client qualifies for a special enrollment period before continuing with this Quote

Enter initial information and then click **Next** to add additional details



Overview Book Of Business **My Quotes** Messages Settings

Household Medical Dental Summary

Build your Employee Household *-=Required field

* First Name	* Last Name	Age	Gender	* Role	Is Tobacco User?	Is Disabled?	Action
<input type="text"/>	<input type="text"/>	<input type="text"/>	Select	Employee	<input type="checkbox"/>	<input type="checkbox"/>	

of Dependents between 0-20 years old

* This selection is a shortcut to bypass entry for dependents under the age of 21. They will be rated equally.

Fill in additional information and click **Generate Plans** to begin looking at medical and dental plan options

Agent Portal

There are additional quotes that you can initiate for your clients. Below is a table that includes the quotes mentioned in this section and all other quotes you can create. It is important to note that the Individual Pre-Screening, Employer Pre-Screening, and Employee Pre-Screening options are not saved and cannot be sent to clients directly through kynect.

Quote Name	Purpose	Location	Can you send to clients?
Individual Pre-Screening	Enter basic information about an individual, receive a potential eligibility determination, and view potential plan options	Access through the Individual Pre-Screening link on the Agent Portal Dashboard landing page or Individuals and Families tab on kynect.ky.gov	No, Pre-Screening information is not saved in kynect.
Individual Advanced Quote	Enter information about an individual and view potential plan options	Begin from the individual's Client Profile screen	Yes, you can send to a client directly through kynect. This will appear as new message in their Message Center inbox.
Employee Pre-Screening: Employee Detailed Household Estimate	Enter employee household information and view employer plan options	Access through the Employer Pre-Screening link on the Agent Portal Dashboard landing page or Individuals and Families tab on kynect.ky.gov	No, Pre-Screening information is not saved in kynect.
Employer Pre-Screening: Quick Group Estimate	Enter basic information about an employer and view potential plan options	Access through the Employer Pre-Screening link on the Agent Portal Dashboard landing page or Small Businesses tab on kynect.ky.gov	No, Pre-Screening information is not saved in kynect.
Agent Portal Quick Group Estimate	Enter basic information about an employer and view potential plan options	Begin from the employer's Client Profile screen	Yes, you can send to a client directly through kynect. This will appear as new message in their Message Center inbox.
Agent Portal Employer Advanced Quote	Enter detailed information on an employer and their employees and view potential plan options	Begin from the employer's Client Profile screen	Yes, you can send to a client directly through kynect. This will appear as new message in their Message Center inbox.

Agent Portal

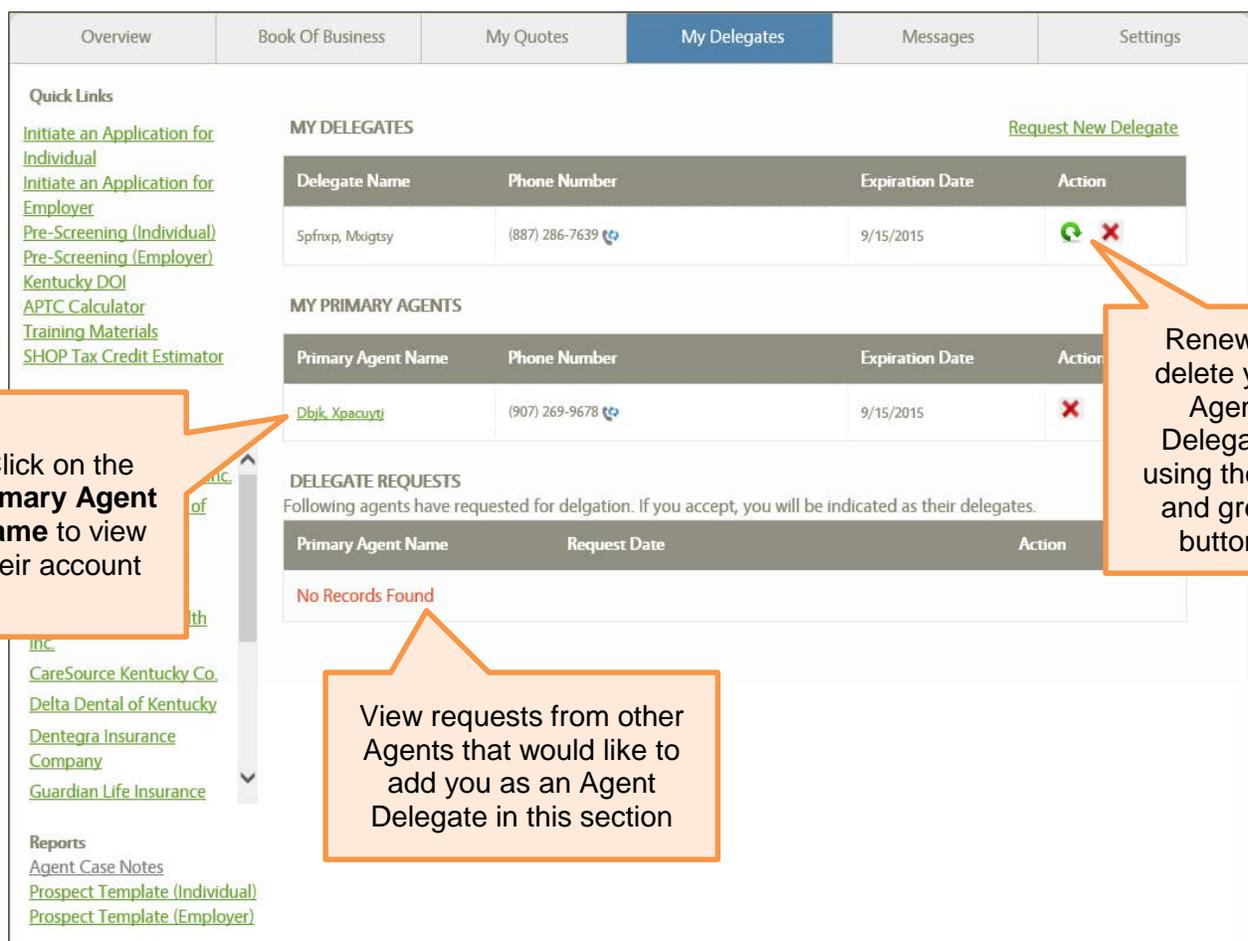
5. My Delegates Tab

The **My Delegates** tab provides you with the ability to add Agent Delegates to your account. Agent Delegates are licensed and certified Agents who have access to your Agent Portal account and can take action for your clients on your behalf.

Agent Delegates can initiate applications for clients, view current client information, and make changes to client accounts if needed. Agent Delegates can do almost everything that a primary Agent can do, except remove the primary Agent from the account and receive compensation for the actions that they take on behalf of the primary Agent's clients.

You can add up to 3 other Agents to be Delegates on your account.

Below is the screen that you see when you click on the **My Delegates** tab.



Overview Book Of Business My Quotes **My Delegates** Messages Settings

Quick Links

- [Initiate an Application for Individual](#)
- [Initiate an Application for Employer](#)
- [Pre-Screening \(Individual\)](#)
- [Pre-Screening \(Employer\)](#)
- [Kentucky DOI](#)
- [APTC Calculator](#)
- [Training Materials](#)
- [SHOP Tax Credit Estimator](#)

MY DELEGATES [Request New Delegate](#)

Delegate Name	Phone Number	Expiration Date	Action
Spfrnxp, Mxigtsy	(887) 286-7639	9/15/2015	 

MY PRIMARY AGENTS

Primary Agent Name	Phone Number	Expiration Date	Action
Dbjk, Xpacuyti	(907) 269-9678	9/15/2015	

DELEGATE REQUESTS
Following agents have requested for delgation. If you accept, you will be indicated as their delegates.

Primary Agent Name	Request Date	Action
No Records Found		

Click on the Primary Agent Name to view their account

Renew or delete your Agent Delegates using the red and green buttons

View requests from other Agents that would like to add you as an Agent Delegate in this section

Reports

- [Agent Case Notes](#)
- [Prospect Template \(Individual\)](#)
- [Prospect Template \(Employer\)](#)

Agent Portal

When you click on the **Request New Delegate** link, you see the below screen. On this screen, you can search for and add new Agents to be Delegates on your account. When you click the **Request for Delegation** link, a popup will appear to ask you to confirm the request. You can then click **OK** and the request will be sent to the selected Agent.

Overview
Book Of Business
My Quotes
My Delegates
Messages
Settings

Quick Links

- [Initiate an Application for Individual](#)
- [Initiate an Application for Employer](#)
- [Pre-Screening \(Individual\)](#)
- [Pre-Screening \(Employer\)](#)
- [Kentucky DOI](#)
- [APTC Calculator](#)
- [Training Materials](#)
- [SHOP Tax Credit Estimator](#)

Issuer Websites

- [Aetna Health Inc.](#)
- [Alpha Dental Programs, Inc.](#)
- [Anthem Health Plans of Kentucky, Inc.](#)
- [BEST Life and Health Insurance Company](#)
- [Bluegrass Family Health Inc.](#)
- [CareSource Kentucky Co.](#)
- [Delta Dental of Kentucky](#)
- [Dentegra Insurance Company](#)
- [Guardian Life Insurance](#)

Reports

- [Agent Case Notes](#)
- [Prospect Template \(Individual\)](#)
- [Prospect Template \(Employer\)](#)

Request New Delegate

First Name

Email Id

Last Name

Phone Number

Reset
Search

▲ ▼ Agent Name	▲ ▼ Phone	▲ ▼ Email	Action
Abadhq, Xvqnw	(992) 212-8456EWU6668	email3171@gmail.com	Request for delegation
Abagt, Rpuxnqhe	(826) 744-4543	email34525@yahoo.com	Request for delegation
Abaquytm, Lvqghd	(154) 381-3202	email17588@hotmail.com	Request for delegation
Abckxagvlg, Wbqjhd	(890) 640-4837	email9152@yahoo.com	Request for delegation
Abcw, Irclamm	(558) 274-2881		Request for delegation
Abcw, Umqjv	(890) 772-5158	email8836@yahoo.com	Request for delegation
Abcw, Xbpwuka	(206) 326-0980	email2081@comcast.net	Request for delegation
Abent, Cvixoo	(154) 622-0705	email61833@sbcnet	Request for delegation
Abfgxn, Abpwkv		email3	Request for delegation
Abfsvn, Xpqm			Request for delegation

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1 2 3 4 5 6 7 8 9

Your search returned too many results. Please limit the number of results returned.

Click Request for Delegation to add a desired as an Agent Delegate on your account

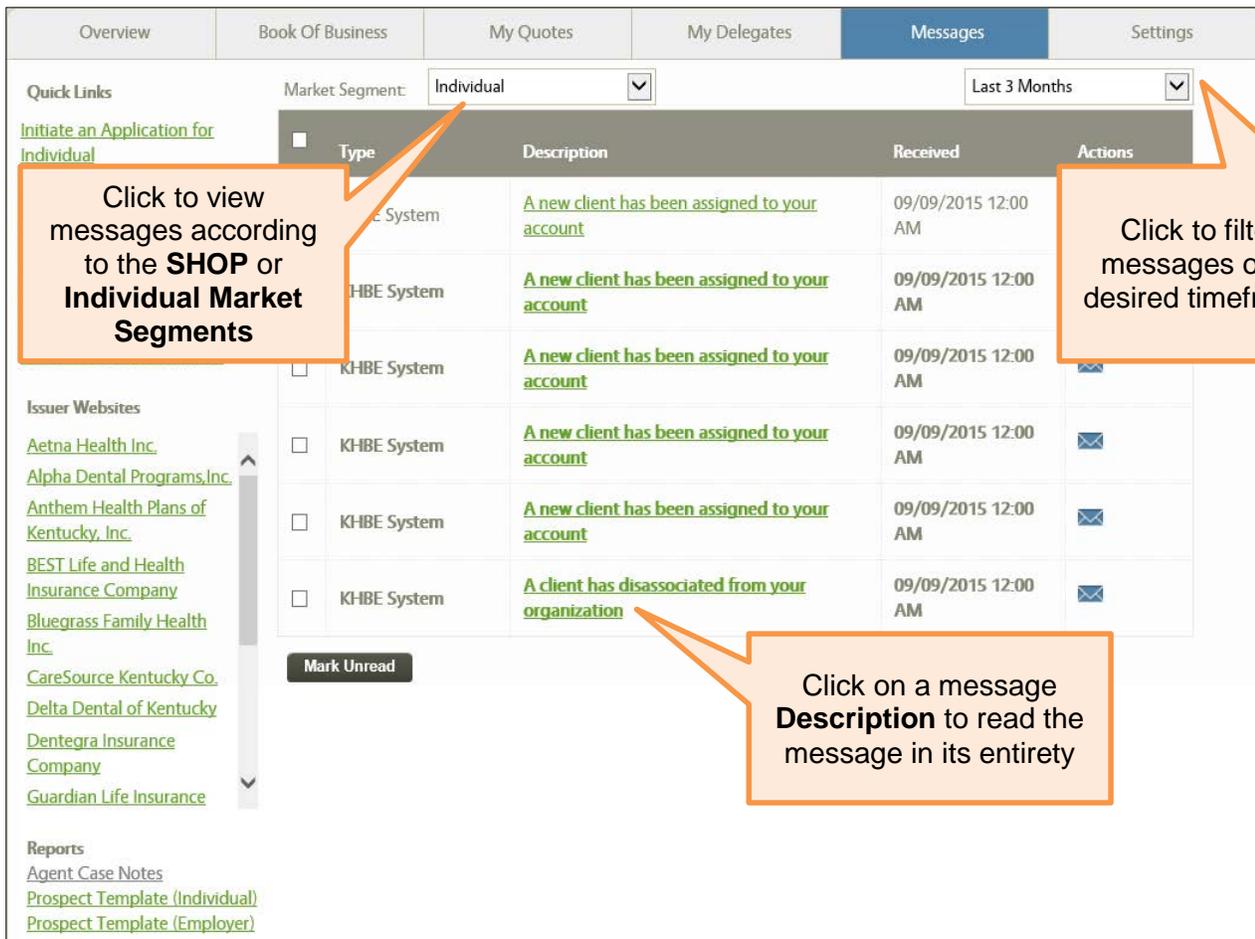
Agent Portal

6. Messages Tab

On the **Messages** tab, Agents can view messages from the Kentucky Office of Health Benefit and Information Exchange (KOHBE). Agents can also mark messages as unread or use the dropdown in the top right-hand corner to search for messages from the:

- Last 1 Month
- Last 3 Months
- Last 6 Months
- Last 9 Months
- Last Year
- All Time

Finally, Agents can filter messages according to the **Individual** and **SHOP Market Segments**.



The screenshot shows the 'Messages' tab in the Agent Portal. The interface includes a navigation bar with tabs for Overview, Book Of Business, My Quotes, My Delegates, Messages (selected), and Settings. Below the navigation bar, there are filters for Market Segment (set to Individual) and a timeframe dropdown (set to Last 3 Months). A table of messages is displayed with columns for Type, Description, Received, and Actions. Callouts provide instructions: 'Click to view messages according to the SHOP or Individual Market Segments' points to the Market Segment dropdown; 'Click to filter messages on a desired timeframe' points to the timeframe dropdown; 'Click on a message Description to read the message in its entirety' points to a message description; and 'Click to view messages according to the SHOP or Individual Market Segments' also points to the table header area.

Type	Description	Received	Actions
System	A new client has been assigned to your account	09/09/2015 12:00 AM	
KHBE System	A new client has been assigned to your account	09/09/2015 12:00 AM	
KHBE System	A new client has been assigned to your account	09/09/2015 12:00 AM	
KHBE System	A new client has been assigned to your account	09/09/2015 12:00 AM	
KHBE System	A new client has been assigned to your account	09/09/2015 12:00 AM	
KHBE System	A client has disassociated from your organization	09/09/2015 12:00 AM	

Quick Links

Initiate an Application for Individual

Issuer Websites

- [Aetna Health Inc.](#)
- [Alpha Dental Programs, Inc.](#)
- [Anthem Health Plans of Kentucky, Inc.](#)
- [BEST Life and Health Insurance Company](#)
- [Bluegrass Family Health Inc.](#)
- [CareSource Kentucky Co.](#)
- [Delta Dental of Kentucky](#)
- [Dentegra Insurance Company](#)
- [Guardian Life Insurance](#)

Reports

- [Agent Case Notes](#)
- [Prospect Template \(Individual\)](#)
- [Prospect Template \(Employer\)](#)

Agent Portal

7. Settings Tab

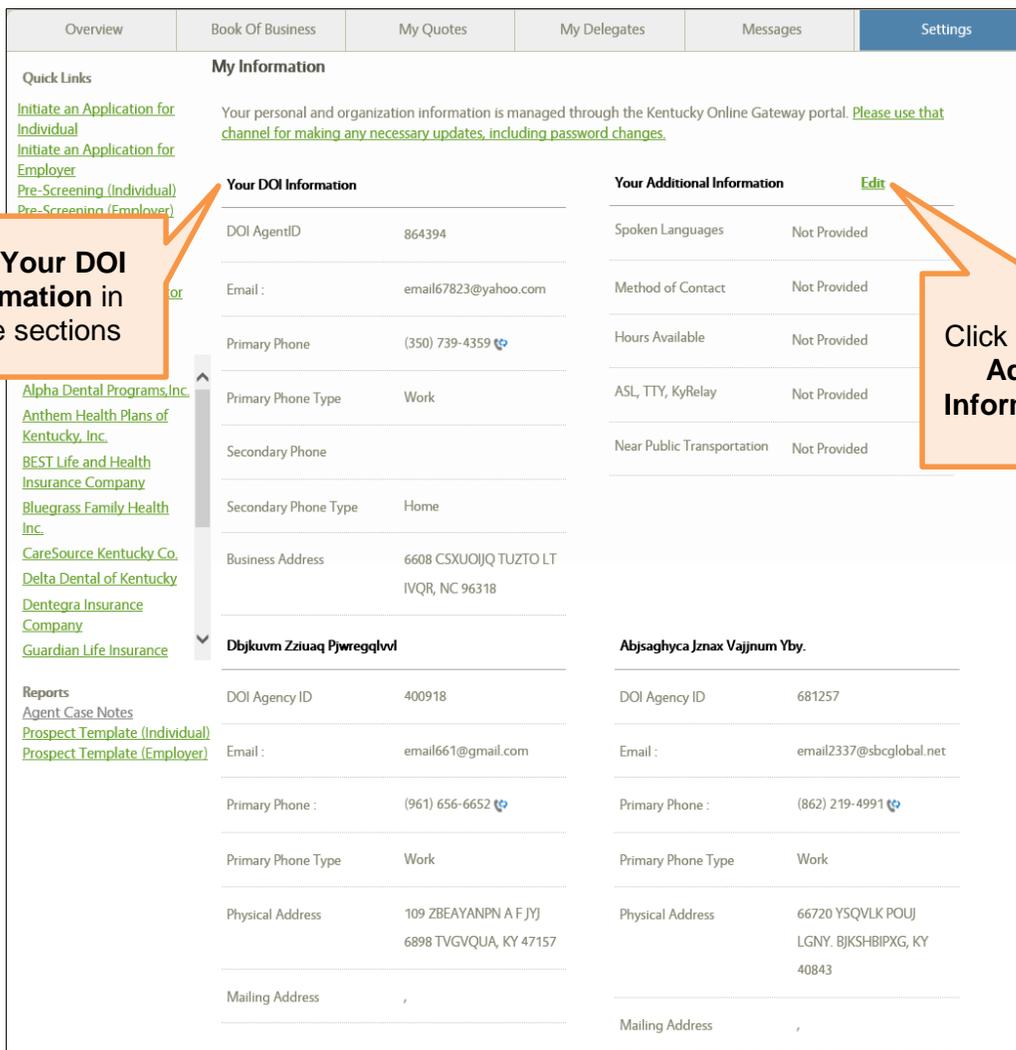
The final tab is the **Settings** tab. On the **Settings** tab, Agents can view and edit their information.

Agents can view **DOI Information** such as:

- DOI Agent ID number
- Email
- Primary Phone and Phone Type
- Business Address

Agents can edit **Additional Information** such as:

- Spoken Languages
- Method of Contact
- Hours Available



Overview	Book Of Business	My Quotes	My Delegates	Messages	Settings
<p>My Information</p> <p>Your personal and organization information is managed through the Kentucky Online Gateway portal. Please use that channel for making any necessary updates, including password changes.</p>					
<p>Your DOI Information</p> <p>DOI AgentID: 864394</p> <p>Email: email67823@yahoo.com</p> <p>Primary Phone: (350) 739-4359</p> <p>Primary Phone Type: Work</p> <p>Secondary Phone:</p> <p>Secondary Phone Type: Home</p> <p>Business Address: 6608 CSXUOIJQ TUZTO LT IVQR, NC 96318</p>		<p>Your Additional Information Edit</p> <p>Spoken Languages: Not Provided</p> <p>Method of Contact: Not Provided</p> <p>Hours Available: Not Provided</p> <p>ASL, TTY, KyRelay: Not Provided</p> <p>Near Public Transportation: Not Provided</p>			
<p>Dbjkuvm Zziuaq Pjwregqlvvl</p> <p>DOI Agency ID: 400918</p> <p>Email: email661@gmail.com</p> <p>Primary Phone: (961) 656-6652</p> <p>Primary Phone Type: Work</p> <p>Physical Address: 109 ZBEAYANPN A F JYJ 6898 TVGVQUA, KY 47157</p> <p>Mailing Address: ,</p>		<p>Abjsaghyca Jznax Vajjnum Yby.</p> <p>DOI Agency ID: 681257</p> <p>Email: email2337@sbcglobal.net</p> <p>Primary Phone: (862) 219-4991</p> <p>Primary Phone Type: Work</p> <p>Physical Address: 66720 YSQVLK POLJ LGNY. BJKSHBIPXG, KY 40843</p> <p>Mailing Address: ,</p>			