

KENTUCKY HEALTH BENEFIT EXCHANGE ADVISORY BOARD

Meeting Minutes

January 23, 2014

Call to Order and Roll Call

The fourteenth meeting of the Kentucky Health Benefit Exchange Advisory Board was held on Thursday, January 23, 2014, at 1:30 p.m. in the Large Conference Room at the Office of the Kentucky Health Benefit Exchange. Carrie Banahan, acting on behalf of Commissioner Sharon Clark, Chair, called the meeting to order at 1:40 p.m., and the Secretary called the roll.

Board Members Present: Gabriela Alcalde (by phone), David Allgood (by phone), Andrea Bennett, Jeffrey Bringardner (by phone), Dr. Joe Ellis (by phone), Ed Erway (by phone), Carl Felix, Donna Ghobadi (by phone), Connie Hauser, Dr. Michael Huang (by phone), Deborah Moessner, Dr. John Thompson, and Marcus Woodward (by phone). Commissioner Mary Begley, Ruth Brinkley, Commissioner Sharon Clark, Carl Felix, Commissioner Lawrence Kissner, Julie Paxton, and Tihisha Rawlins were not present at the meeting.

Staff Present: Carrie Banahan, Maria Brown, Tammy Bullock, Leigh Edens, Miriam Fordham, Tracy Kemper, Kathy Ramsey, and D.J. Wasson (DOI).

Approval of Minutes

A motion was made to accept the minutes of the December 19, 2013, meeting, seconded, and approved by voice vote.

Update on Office of the Kentucky Health Benefit Exchange Activities

Carrie Banahan, Executive Director, Office of the Kentucky Health Benefit Exchange (KHBE), updated the members on the Exchange activities. Ms. Banahan reported that, to date, 175,204 individuals have enrolled in coverage through kynect including 133,571 enrolled Medicaid and the remaining 41,633 enrolled in qualified health plans (QHP). The Self-Service Portal has averaged about 2,000 concurrent users and has experienced a surge in users since early December hitting a high of about 3,600 concurrent users on one day. The average daily enrollment has been about 2,000 to 2,500

The deadline for applications for a January 1, 2014, effective date of coverage was extended until December 23, 2013, and individuals were allowed until January 15, 2014, to pick a plan. The insurers have also given extensions on the deadlines for premium payments for January 1 coverage. Anthem and Humana have extended the payment deadline until January 21, 2014, and the Kentucky Health Cooperative has extended the payment deadline until January 22, 2014.

Although open enrollment for 2014 is still underway, the KHBE has met with the Department of Insurance to discuss certification requirement for 2015. The deadlines for the issuers' form and

rate filings for the 2015 plan year are approaching. Ms. Banahan requested that the Advisory Board subcommittees meet in the coming weeks to gather input from the members regarding changes or updates for 2015.

Chris Clark, Program Manager, KHBE, updated the members on the system developments. There was a planned outage on January 19 in order to make improvements to the system. A new release of software - Release 3.1 – was input on January 21 as part of the continuous improvement of the system with monthly software updates.

Subcommittee Reports

Behavioral Health Subcommittee

Carrie Banahan, on behalf of Julie Paxton, Chair, reported that the Behavioral Health Subcommittee has not met since the last Advisory Board meeting.

Dental/Vision Subcommittee

Dr. Joe Ellis, Chair, reported that the Dental/Vision Subcommittee has not met since the last Advisory Board meeting.

Education/Outreach Subcommittee

Carrie Banahan, on behalf of Tihisha Rawlins, Chair, reported that the Education and Outreach Subcommittee has not met since the last Advisory Board meeting.

Navigator/Agent Subcommittee

Marcus Woodward, Chair, reported that the Navigator/Agent Subcommittee has not met since the last Advisory Board meeting.

Qualified Health Plans Subcommittee

Deborah Moessner, Chair, reported that the Qualified Health Plans Subcommittee has not met since the last Advisory Board meeting.

Small Employer Health Options Program (SHOP) Subcommittee

Jeff Bringardner, Chair, reported that the SHOP Subcommittee held a meeting on January 16, 2014. The members were provided with recent enrollment numbers in the individual and small group markets. While the numbers in both markets have been impressive, many employers who express interest in the SHOP are not following through with enrollment. It is uncertain whether there are system function issues or policy issues.

A motion was made, seconded, and approved to establish a Task Force to include members from the SHOP Subcommittee and the Navigator/Agent Subcommittee to examine policy decisions and system functionality issues that might be impacting enrollments and to make recommendations to refine the SHOP. The Task Force will meet in February and report back to the SHOP Subcommittee at its next meeting.

A motion to accept the subcommittee reports including the recommendations contained therein was made, seconded, and approved by voice vote.

Other Business

The next meeting of the Advisory Board will be held on April 24, 2014, at 1:30 p.m., in the Large Conference Room at the Office of the Kentucky Health Benefit Exchange.

Adjournment

The meeting was adjourned at 2:15 p.m.