

Kentucky 2018 Open Enrollment

Medicaid Open Enrollment



Medicaid Open Enrollment is a period of time each year when Medicaid recipients **can change their health insurance provider** (“Managed Care Organization,” or “MCO”) for the next year.



Set a reminder! Medicaid Open Enrollment in Kentucky for 2019 coverage is:

November 1, 2018 – November 30, 2018

Frequently Asked Questions

How do I change my Managed Care Organization (MCO) during Open Enrollment?

1. Make sure your providers are in-network for the MCO you would like to switch to
2. Update your MCO in one of the ways below:
 - Log in to benefind.ky.gov and select **Request an MCO Change**
 - Call the Department for Community Based Services at **1-855-306-8959**
 - Visit a Department for Community Based Services **office**

Where can I get more information?

You can find more information about the Medicaid Open Enrollment at CHFS.ky.gov or by calling 1-800-635-2570.

Is in-person help available?

Yes, Application Assisters are trained and able to help you with the application and enrollment process. You can find in-person help near you by calling 1-855-459-6328 or you can search for an Agent or Assister on our website at KYHBE.ky.gov.



Manage your benefits
at **benefind.ky.gov**



Find resources at
kyhbe.ky.gov

For questions about in-network providers in your area, contact the Managed Care Organizations below:

aetnaSM

1-855-300-5528

Anthem
BlueCross

1-855-690-7784

Humana **CareSource**

1-855-852-7005

PASSPORT
HEALTH PLAN

1-800-578-0603

WellCare

1-877-389-9457